

FreightAmigo is a full-service, one-stop digital supply chain finance platform that helps organisations, enterprises and individuals transform and redefine the way they experience logistics, while fostering a unique TradeTech ecosystem. Recognised as a "first mover" and industry pioneer in Asia-Pacific, FreightAmigo combines artificial intelligence, big data, FreightTech, FinTech, InsurTech and GreenTech together on one platform to accelerate logistics, information, and cash flow, ensuring a hassle-free and enjoyable logistics experience.

Today, the platform has a regional presence in Hong Kong, mainland China and Singapore, with more to come in the future as the group continues to expand its footprint and ecosystem globally, creating a new path for businesses and individuals to grow and ship.

Join our Team now! Gain hands-on experience in fast-track freightech and fintech!



Internship Openings:

IT

Marketing

Customer Experience & Administrative

Business Development & Customer Experience

Programmer Intern

Job Responsibilities:

- To work with team in supporting in SDLC, including development, debug, stress test, UAT support etc;
- Assist in design and develop features across both our websites, SaaS platform and mobile application;
- Analyzes methods to efficiently address software system requirements;
- Lend IT support in the application services with high stability to sustain business operations;
- Conduct training and knowledge sharing with peers;
- Perform ad-hoc tasks and related duties as assigned

Job Requirements:

- Major in Computer Science, Computer Engineering, Software Engineering, Information Systems or related discipline:
- Some project experience in web or mobile application development;
- Familiar with PHP, MVC frameworks, frontend technologies, e.g. Angular, and mobile application development, e.g. Ionic, would be an advantage;
- Passionate, energetic, self-initiated, multitasking and able to work independently;
- Strong work ethic, analytical and problem solving skills; and
- Good command of both written & spoken English, Cantonese & Mandarin

Marketing

Job Descriptions / Duties:

- Generate and initiate new and creative ideas for marketing promotions to optimize brand awareness;
- Manage and monitor the daily operation social media platforms including content creation, advertising and performance analysis;
- Assist and support marketing campaigns and ensure campaign delivery smoothly;
- Conduct marketing research for better understanding of the industry environment and competition;
- Perform ad-hoc tasks and related duties as assigned

Job Requirements:

- Major in Marketing, Communications, PR, Translation or related discipline;
- Good command of both written & spoken English and Chinese;
- Proficiency in MS Office applications (Word, PPT, excel, etc.);
- Organized, self-motivated, proactive team player;
- Knowledge of Photoshop & Illustrators will be a plus

Customer Experience & Administrative Intern

Job responsibilities:

- Responsible for daily customer services, price quotation, order follow up duties;
- Handle customer inquiries from incoming/outbound call/email/intercom, etc.:
- Conduct general market or news research as necessary for sales & marketing activities;
- Handle general office administrative, hr duties, filing, office procurement duties;
- Assist in presentation, enrollment, office activities, administration tasks;
- Assist in ad-hoc projects assigned by supervisor and manager;
- Perform ad-hoc tasks and related duties as assigned

Job requirements:

- Major in HR, Business or any discipline;
- Be responsible, problem-solving, detail minded;
- Energetic, good team player, proactive and self-motivated;
- Strong work ethic, analytical and problem solving skills; and
- Good command of both written & spoken English, Cantonese & Mandarin

Business Development & Customer Experience Intern

Job Descriptions / Duties:

- Responsible for daily customer services, price quotation, order follow up duties;
- Explore and reach out potential customer and business opportunities;
- Handle **customer inquiries** from incoming/outbound call/email/intercom, etc.;
- Enhance customer journey, collect feedback from clients & partners, identify issues and implement solutions to enhance business model:
- Conduct general market or news research as necessary for sales & marketing activities;
- Perform ad-hoc tasks and related duties as assigned

Job Requirements:

- Major in any discipline;
- Experience in business development, sales, telesales or relevant experience would be an advantage;
- Effective interpersonal, communications, problem solving and telephone handling skills;
- Proficiency in Microsoft Office e.g. Word, Excel, PowerPoint;
- Good command of both written & spoken English and Chinese, able in speaking and listening Cantonese would be an advantage;
- Energetic, good team player, proactive and self-motivated

Business Analyst Intern

Job Descriptions / Duties:

- Help with research, usability studies, market analysis, and competitive analysis to identify customer needs, pain points, and potential market gaps; and
- analysing customer's needs and suggest solutions before Implementing the agreed solutions (configuration & development);
- Project management assists team leader to manage projects to ensure successful completion of project deliverables within the timeline;
- Perform other ad-hoc projects and tasks as assigned

Job Requirements:

- Major in Business Analysis, Information Technology, e-Commerce, Business, finTech or related disciplines;
- Energetic, good team player, proactive and self-motivated;
- Effective interpersonal, communications and problem solving skills;
- Proficiency in Microsoft Office e.g. Word, Excel, PowerPoint, and knowledge in Tableau, PowerBl;
- Good command of spoken and written English and Chinese

Location: InnoCentre, Kowloon Tong (3-min walk from Kowloon Tong MTR station)

Period of Internship:

• 1 June - 31 August 2024

Remuneration:

Salary + performance bonus

Benefits:

- 5-day work week, Monday to Friday 9:00am to 6:00pm (lunch hour break)
- Performance Bonus
- Free flow of snacks and drinks
- Staff Recreation Activity
- Casual wear

What are we looking for?

- Able to commit for the whole internship period
- Passionate, adaptable to new environment, possess a serious work ethic, good team player, strong work ethnic
- Good command of written and spoken English and Chinese
- Candidates should be prepared to provide a portfolio of samples demonstrating previous work experiences and creative ability

More about FreightAmigo:

• Website: <u>www.freightamigo.com</u>

• Facebook: https://www.facebook.com/yourfreightamigo/

• Twitter: https://twitter.com/freightamigo

• LinkedIn: https://www.linkedin.com/company/freightamigo-services-limited

Finance Technologies Awards:

HKMA Award: https://www.freightamigo.com/media-zh-hant/freightamigo-won-startup-grand-award-in-techchallenge-digitising-trade-finance/?lang=zh-hant

All Personal data collected will be used for recruitment purpose only.

Interested candidates, please send your CV with expected salary and date of availability to mycareers@freightamigo.com